



ABN. 68 099 739 518
PO BOX 169, PAKENHAM 3810

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GUARANTEE, INSTALLATION RECOMMENDATIONS & DELIVERY

10 Year Guarantee

Each Tank carries a full 10 year Repair or Replacement Guarantee against faulty manufacture or workmanship conditional upon full compliance with the Installation Guidelines set out below.

Tankformers guarantees to repair or replace (at our discretion) any defect or fault in a Tankformers stamped water tank that is caused by our manufacturing process for a period of 10 years from the date of original purchase. Please forward proof of purchase and a photo image showing the issue to our mailing/email address shown on our website www.tankformers.com.au.

Our 10 year warranty covers the polyethylene tank body and does not apply to the fittings or installed accessories (including but not limited to the inlet strainer, overflow, outlet, ball/gate valve, pump or hose) or any damage to the tank body resulting from defects caused by cross threading, over tightening or otherwise faulty installation. Warranty is void if the tank has been installed, maintained or modified contrary to instructions given by Tankformers or used contrary to such instructions or intended purpose. Warranty is also void if Tankformers has not been advised of any fault and given opportunity to rectify within a reasonable time frame.

The owner acknowledges Tankformers has the right to modify the tank should Tankformers consider it necessary in order to repair the defect to which the warranty applies. The owner acknowledges Tankformers may require the tank to be empty of water in the event of repairs being necessary. Tankformers is not liable for replacing rainwater. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Refunds do not include initial freight costs. Freight costs to return goods are the responsibility of the consumer.

All freight costs to return replacement goods will be paid for by Tankformers.